

YMCA OF LANSING.

YMCA Child Watch Staff.

General Function: Responsible for building relationships by providing excellent service to all members, guests, and program participants. Class supervision, risk management, injury prevention and age-appropriate games/activities are the general functions of the job.

Duties and Responsibilities:.

- 1. Serves as a role model for members and Y staff by living the YMCA mission, vision, and values of the YMCA movement at all times.
- 2. Greets members and visitors in a warm, welcoming manner.
- 3. Monitors room access by properly documenting daily sign in/out sheets and/or check in via online tablet. (Put an emphasis on learning participants names).
- 4. Communicate the proper use of all equipment and rules to the participants and always supervise participants.
- 5. Attends all Staff meetings as assigned.
- 6. Be on time, properly dressed with staff Y shirt & nametag and exemplify caring, honesty, respect, & responsibility for all assigned shifts.
- 7. Keeps program area clean, orderly, and attractive. Complete household chores as needed to accomplish this. After class put all equipment used away in a neat an organized manner.
- 8. Provides membership information to members, guests, and prospective members, when able, or directs them to the member service desk.
- Helps solve problems when minor incidents and member complaints occur and notify appropriate management personnel. Complete incident report accurately and thoroughly as applicable.
- 10. Establishes and maintains accurate communication with all participants, parents, and supervisor.
- 11. Actively participates in maintaining all necessary certifications and obtaining association requirement YMCA trainings.
- 12. Maintains a positive attitude and acts in a professional manner when interacting with members, program participants and other staff at all times.
- 13. Report member and guest comments, suggestions, complaints, concerns, and problems to supervisor in a timely manner.
- 14. Engage with all members, participants, and parents to build strong relationship towards the advancement of the Y.
- 15. Assist in the Annual Campaign as needed.
- 16. Other duties as assigned.

Salary: \$10.33-10.87/hr based off experience; part-time work schedule with a maximum of 28 hours a week.

Benefits:

- FREE adult membership to the YMCA! A member of any YMCA in Michigan may visit any Y in the state as a membership benefit.
- A 50% discount on child care at one of the Lansing YMCA's centers! (Subject to availability)
- 25% discount on program fees for themselves up to \$300 per year.

Job Requirements:

- Minimum age of 16 years.
- Requires a friendly, outgoing, and enthusiastic personality.
- Experience working with children ages toddler 12 years of age required (Tot-watch participants as young as infant age).
- Completion of YMCA trainings within a required time frame.

Physical Demands.

While performing the duties of this job, the employee is often required to: bend, stoop, kneel, twist, reach with hands, sit, stand for an extended period of time, lift and/or move up to 30 pounds, have finger dexterity, grasp, perform repetitive motions, talk, hear and have visual acuity.

Disclaimers:.

- Must complete successful background screening and drug test for YMCA and all other off-site screenings for partnering organizations.
- This job description may not be all-inclusive and employee is expected to perform all other duties as assigned by direct management. Job descriptions and duties may be modified when deemed appropriate by management.

APPLY NOW: <u>YMCA of Lansing Job Application</u>.