

YMCA OF LANSING

YMCA Child Watch Facility Lead

General Function: Responsible for working with the Child Watch Coordinator to assist with the supervision & organization of Kids Gym/Tot Watch at specified branch while building relationships by providing excellent service to all individuals utilizing the facilities. Supervision, risk management, injury prevention and age-appropriate games/activities are the general functions of the job.

Duties and Responsibilities:

- 1. Serves as a role model for members and Y staff by living the YMCA mission, vision, and values of the YMCA movement at all times.
- 2. Greets members and visitors in a warm, welcoming manner.
- 3. Works with the Child Watch Coordinator on training & scheduling staff
- 4. Ensuring a safe and sanitized environment for all in designated rooms
- 5. Supervise staff to ensure all processes and procedures are followed
- 6. Responsible for rotating out toys that are needed to be replaced
- 7. Monitors room access by properly documenting daily sign in/out sheets, and/or check in via online tablet while putting an emphasis on learning participants names)
- 8. Communicate the proper use of all equipment and rules to the staff and, when needed, supervision of participants.
- 9. Attends all Staff meetings as assigned
- 10. Be on time properly dressed with staff Y shirt & nametag and exemplify caring, honesty, respect, & responsibility for all assigned shifts.
- 11. Ensures program areas are kept clean, orderly, and attractive. Assign cleaning responsibilities as needed to accomplish this.
- 12. Provides membership information to members, guests, and prospective members, when able, or directs them to the member service desk.
- 13. Helps solve problems when minor incidents and member complaints occur and notify appropriate management personnel. Complete incident report accurately and thoroughly is applicable.
- 14. Establishes and maintains accurate communication with all participants, parents, and supervisor.
- 15. Actively participates in maintaining all necessary certifications and obtaining association requirement YMCA trainings.
- 16. Maintains a positive attitude and acts in a professional manner when interacting with members, program participants and other staff at all times.
- 17. Report member and guest comments, suggestions, complaints, concerns, and problems to supervisor in a timely manner.
- 18. Engage with all members, participants, and parents to build strong relationship towards the advancement of the Y
- 19. Assist in the Annual Campaign as needed
- 20. Other duties as assigned

Salary: \$11/hr; part-time work schedule with a maximum of 28 hours a week

Benefits:

- Free YMCA Adult Membership
- 25% discount on program fees for themselves up to \$300 per year
- 12% retirement contribution upon eligibility
- Paid medical leave based on status and hours worked
- Paid YMCA risk required trainings

Job Requirements:

- Minimum age of 18 years
- Requires a friendly, outgoing, and enthusiastic personality
- Experience working with children ages toddler 12 years of age required (Tot-watch participants as young as infant age)
- Completion of YMCA trainings within a required time frame. Trainings include:
 - CPR/AED, First Aid
 - Child Sexual Abuse
 - o Harassment
 - Slips, Trips, and Falls
 - Blood Borne Pathogens

Physical Demands

While performing the duties of this job, the employee is often required to: bend, stoop, kneel, twist, reach with hands, sit, stand for an extended period of time, lift and/or move up to 30 pounds, have finger dexterity, grasp, perform repetitive motions, talk, hear and have visual acuity.

Disclaimers:

- Must complete successful background screening and drug test for YMCA and all other off-site screenings for partnering organizations.
- This job description may not be all-inclusive and employee is expected to perform all other duties as assigned by direct management.
- Job descriptions and duties may be modified when deemed appropriate by management.

Contact: Amy Stearns, Director of HR & Risk, careers@lansingymca.org