

YMCA OF LANSING

YMCA Child Watch Staff

General Function: Responsible for building relationships by providing excellent service to all members, guests, and program participants. Class supervision, risk management, injury prevention and age-appropriate games/activities are the general functions of the job.

Job Requirements:

- Minimum age of 16 years
- Requires a friendly, outgoing, and enthusiastic personality
- Experience working with children ages toddler 12 years of age required (Tot-watch participants as young as infant age)

Position Responsibilities:

- 1. Serves as a role model for members and Y staff by living the YMCA mission, vision, and values of the YMCA movement at all times.
- 2. Greets members and visitors in a warm, welcoming manner.
- 3. Monitors room access by properly documenting daily sign in/out sheets. (Put an emphasis on learning participants names)
- 4. Communicate the proper use of all equipment and rules to the participants and always supervise participants.
- 5. Attends all Youth Department staff meetings and All Staff meetings.
- 6. Be on time, in uniform and exemplify caring, honesty, respect, & responsibility for all assigned shifts.
- 7. Keeps program area clean, orderly, and attractive. Complete household chores as needed to accomplish this. After class put all equipment used away in a neat an organized manner.
- 8. Provides membership information to members, guests, and prospective members, when able, or directs them to the member service desk.
- 9. Helps solve problems when minor incidents and member complaints occur and notify appropriate management personnel. Complete incident report accurately and thoroughly is applicable.
- 10. Establishes and maintains accurate communication with all participants, parents, and supervisor.
- 11. Actively participates in maintaining all necessary certifications and obtaining association requirement YMCA trainings.
- 12. Maintains a positive attitude and acts in a professional manner when interacting with members, program participants and other staff at all times.
- 13. Report member and guest comments, suggestions, complaints, concerns, and problems to supervisor in a timely manner.
- 14. Engage with all members, participants, and parents to build strong relationship towards the advancement of the Y
- 15. Assist in the Annual Campaign as needed
- 16. Other duties as assigned

Physical Demands

While performing the duties of this job, the employee is often required to: bend, stoop, kneel, twist, reach with hands, sit, stand for an extended period of time, lift and/or move up to 30 pounds, have finger dexterity, grasp, perform repetitive motions, talk, hear and have visual acuity.

Disclaimers:

- Must complete successful background screening and drug test for YMCA and all other off-site screenings for partnering organizations.
- This job description may not be all-inclusive, and employee is expected to perform all other duties as assigned by direct management.
- Job descriptions and duties may be modified when deemed appropriate by management.

Salary: Part-time work schedule with an average of 15 hours a week, all shifts, \$9.85/hr.

Contact: Amy Stearns, Director of HR & Risk, astearns@lansingymca.org